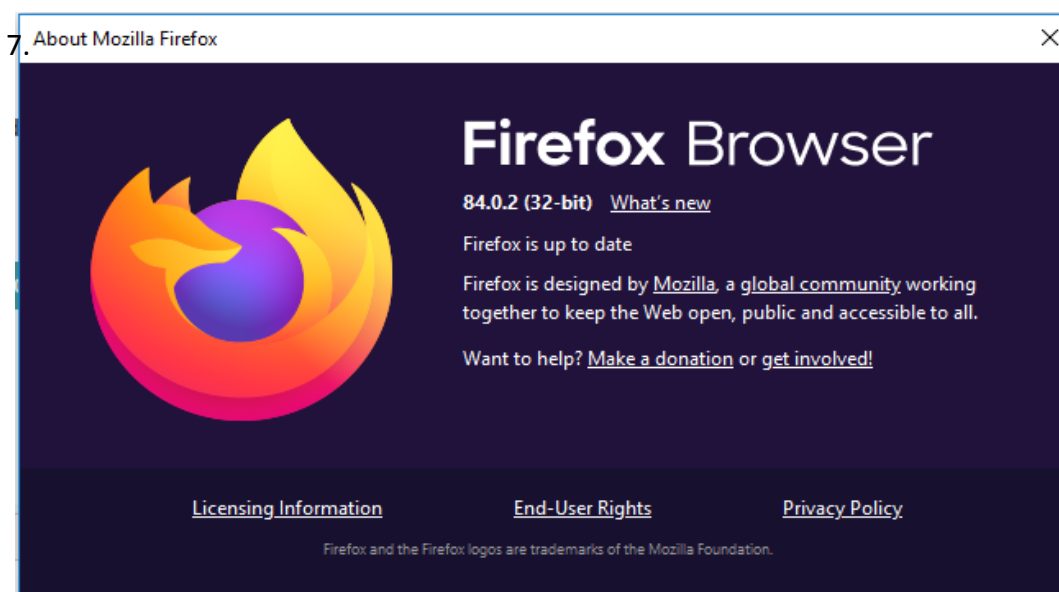


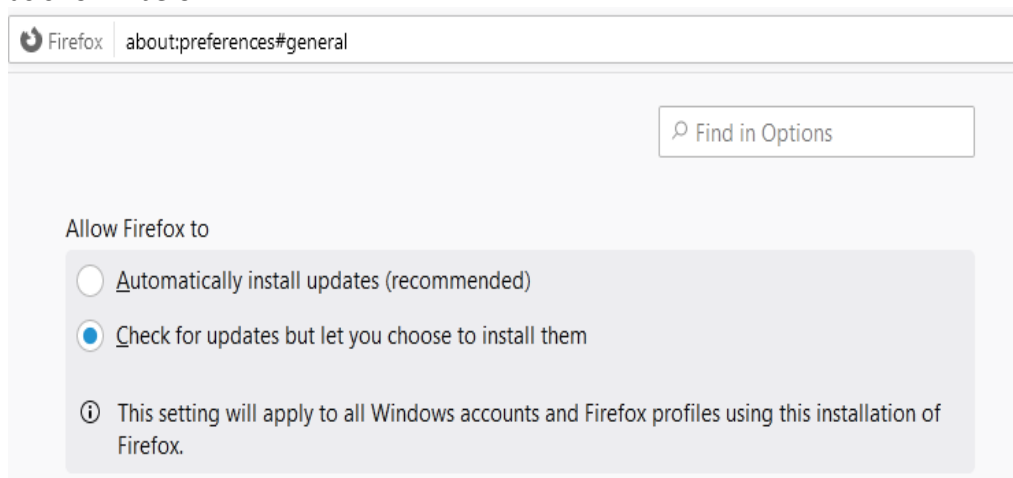
## PROCEDURE TO ENABLE USER ORDER PROCESSING SYSTEM (UOPS)

We are in the process of migrating UOPS services to the new environment. If you are not able to access UOPS, please follow the below procedure in order to enable the services:

1. Uninstall Mozilla Firefox on Windows system.
2. Please copy and paste the below link in any other browser (Chrome) <https://uops.nrsc.gov.in/imgarchive/downloads/firefox.exe>.
3. Download Mozilla Firefox provided in the above link.
4. Please turn off your internet connection off to ensure auto update of Mozilla firefox does not happen.
5. Install the Mozilla Firefox downloaded from our procedure document.
6. Following should be the Mozilla Firefox version in your system {84.0.2 (32 bit)}

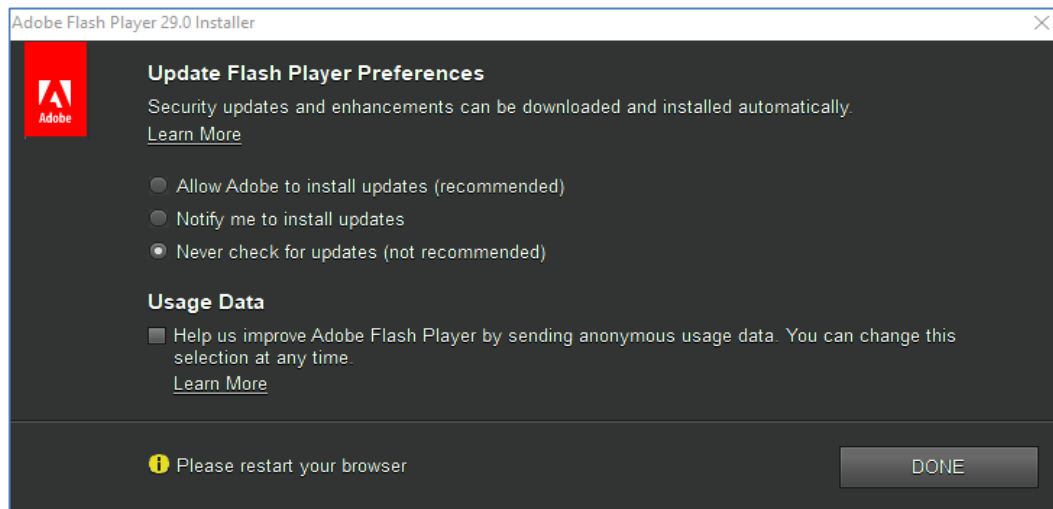


8. Once the Mozilla Firefox is installed, disable auto updates for Mozilla Firefox browser as shown below.



9. Turn on the internet connection.
10. Uninstall adobe flash from the system
11. Open Mozilla Firefox on Windows system and check if the flash plugin is not installed by typing this link in the browser. **about:plugins** (no flash should be seen)

12. Close Mozilla Firefox browser
13. Install flash by copy pasting below link in any browser.  
<https://uops.nrsc.gov.in/imgarchive/downloads/flash.exe>
14. Please ensure that before clicking DONE, the following options are checked



15. Check if flash plugin is available **about:plugins** visible as shown in this link  
[https://uops.nrsc.gov.in/imgarchive/downloads/flash\\_exists.JPG](https://uops.nrsc.gov.in/imgarchive/downloads/flash_exists.JPG)
16. Access UOPS using below link from Mozilla browser only.  
<https://uops.nrsc.gov.in/ImgeosUops/FinalImgeosUops/FinalImgeosUopsSSL.html>
17. Allow flash to run in the browser.
18. If you see a blank blue screen, please check for the firewall in your system. The firewall may be blocking flash. Provide permission to flash to run.

**Contact:**

For queries and issues contact us at: [bhoonidhi@nrsc.gov.in](mailto:bhoonidhi@nrsc.gov.in), [gdndc@nrsc.gov.in](mailto:gdndc@nrsc.gov.in)